



Exclusions

Effective January 1st, 2019

- A. Paint; carpeting and all other floor coverings; manual/hydraulic clutch assembly; trim, rubber components, any refitting, repositioning or realigning of hoses and rubber parts; moldings; distributor cap/rotor; air bag/supplemental restraint systems; lenses; battery and cable; all maintenance services including but not limited to suspension alignments, wheel balances, engine tune-ups, spark/glow plugs and wires, brake pads, linings and shoes, filters (except as specifically listed above), lubricants and fluids, air conditioning refrigerant or engine coolants, hoses and belts (except as required with a **COVERED REPAIR**); bright metal; lights and light fixtures, headlights, taillights, LED lights and light bulbs; shocks; weather stripping (except as specifically listed under Slide-Out Rooms above); body panels; brake rotors/drums; lubricant seepage; canvas, vinyl or fabric; freight charges; shipping charges; core charges; storage charges; environmental fees; waste fees; shop supplies, hazardous waste removal; all fabric, walls, wood and panels; service adjustments and cleaning; body adjustments and cleaning; fiberglass top; tires/wheels/rims; buttons, handles, glass, glass framework and fastening adhesives; bumpers; audio visual equipment (except as listed or chosen as an option above); exhaust system (except manifold) and emission systems; rust or corrosion, carburetor; hubcaps, physical damage; retrofits or replacements of any components caused by or due to compliance with law or legislation, including emission control equipment and sensor; ignition wires; constant velocity joint boots; bent axle tubes and housings; EGR valve; friction clutch disc and pressure plate; wiper blades and windshield wiper arms; clutch throw out bearing; bolts and fasteners.
- B. Physical construction or structure/flooring/doors/windows or alterations or upgrades resulting from **COVERED REPAIR(s)**.
- C. Normal worn parts, adjustments, or damage as a direct result of:
 - a. Neglect, lack of maintenance, accident, abnormal operation or excessive/improper use, installation or service as deemed by **US**;
 - b. Use of an accessory or part not manufactured or sold by an authorized dealer of the manufacturer;
 - c. Removal of parts;
 - d. Power surges;
 - e. Propane impurities.
- D. Routine maintenance, fluids, belts, fuses, hoses, filters, consumables, extension power cords, shore cords, batteries, fasteners, bulbs, cosmetic adjustment or replacement; shell separating or damages caused by freezing, improper lay up or storage, cracking, paint changes, corrosion and rust.
- E. Any services or expenses incurred that are a direct result of the **UNIT** not being serviced in accordance with the manufacturer's specifications.
- F. The gradual reduction of operating performance caused by normal wear and tear when the wear on the component does not exceed factory field tolerances or any repairs caused by product vibration, or loose fasteners.
- G. If the odometer has ceased to operate and has not been repaired immediately. If the odometer has been altered by **YOU** or if an accurate odometer reading cannot be determined. Any loss or damage if caused by the following: accident, collision, roll-over, riots, fire, theft, freezing, vandalism, explosion, lightning, earthquake, windstorms, hail, volcano eruption, water or flood, stranding, submersion, abuse, ice, nuclear incidents, or other acts of nature.
- H. Any costs, expenses or equipment required to comply with law and/or regulations imposed or set forth by any government agencies.
- I. Any incidental or consequential damage, including damage to a covered part resulting from the failure of a non-covered part, or any covered part which is not broken down, but which an authorized service centre recommends or requires be repaired, replaced, or where government/industry regulations disallow use of said part(s). Replacement of any part which has not failed, but is recommended or needed for retrofitting/updates due to the unavailability of parts is also excluded from coverage.
- J. Any internal or external damage as a direct result of freezing, overheating, or corrosion; electrolysis, salt or any other environmental conditions; or inadequate or improper storage/lay-up.
- K. **Any mechanical failure that exists prior to or as of the PURCHASE DATE of the UNIT.**
- L. Any loss resulting from inadequate amounts of coolant, lubricant or fluids.

- M. Any loss caused by improper or contaminated fuels or other fluids, fuels containing more than 10% ethanol, diesel fuels other than pure diesel.
- N. Commercial use; unless Commercial Usage is marked on the application page of this **CONTRACT**.
- O. **MECHANICAL BREAKDOWN** covered under a manufacturer's warranty, other applicable warranties, guarantees, policies (including any recalls) or other product that would provide any additional coverage, regardless of their ability to pay for such repairs.
- P. Chrome; manual/hydraulic linkage; corrosion or rust; knobs/dials; windshield and window shades and coverings (except for associated motors); speakers; appliance doors; showers and bathtubs; compartment and appliance door latches, door seals, racks, handles, shelves and cabinets and the delamination of any appliance and/or its components; outside ornamentation, awning fabric, tube and lifter arms; TVs over 60"; TVs less than 60" (unless Audio/Visual Package has been purchased in conjunction with Select Coverage and the applicable check box has been marked on the registration or unless Ultimate Coverage is purchased); furniture, cabinetry, vanities, racks, shelves, baskets and buckets; peeling of formica and all laminated materials; caulking or grouting; bedding; skylight assembly and parts; jake brake (unless Ultimate Coverage is purchased); perimeter warning systems (unless Deluxe Audio/Visual Package has been purchased and the applicable check box has been marked on the registration); GPS navigation systems (unless Audio/Visual Package has been purchased in conjunction with Select Coverage and the applicable check box has been marked on the registration or unless Ultimate Coverage is purchased); phone systems; personal computers and printers; internet access systems; audio/visual intercom systems; wiring (except as listed above); cable, satellite, and telephone wiring; cosmetic damage to any material, including but not limited to discolouration, fading, peeling or cracking.
- Q. A **MECHANICAL BREAKDOWN** of the **UNIT**, during which any operation of the **UNIT** results in further damage related to the original **MECHANICAL BREAKDOWN**. Continued operation of the **UNIT** will be considered failure on the part of the **CONTRACT HOLDER** to protect the **UNIT** and will not be covered under this **CONTRACT**.
- R. As part of the Emergency Roadside Assistance benefit: Cost of parts, replacement keys, fluids, lubricants, fuel, material, additional labour relating to towing, or the cost of installation of products. Non-emergency mounting or removing of any tires. Tire repair. Any recreational vehicles used in racing or for commercial purposes. Any fines. Damage or disablement due to fire, flood or vandalism. Towing from, or service or repair work performed at, a service station, garage or repair shop. Service on a recreational vehicle that is not in a safe condition to be towed. Impound towing or towing by other than an authorized service centre, vehicle storage charges or a second tow for the same disablement. Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests and areas designated as not passable due to construction, etc. Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law. Emergencies resulting from the use of intoxicants or narcotics, or the use of the recreational vehicle in the commission of an illegal activity. Only one disablement for the same service type during any seven (7) day period will be accepted. Repeated service calls for a recreational vehicle in need of routine maintenance or repair. Service secured through any source other than XtraRide.
- S. As part of Diesel Wrap Coverage (if selected on the application page of this **CONTRACT**): Engine, transmission, drive axle assembly (front and rear) and four wheel drive are not covered.
- T. As part of Motorhome Coach-Only Coverage (if selected on the application page of this **CONTRACT**): Components or component groups listed under Section III.A.I Motorhome Chassis Coverage above are not covered.